

Hello!

I hope this letter finds you and your family safe and healthy! Due to the new COVID-19 Guidelines for our office we are wanting to go over a couple items that apply to all patients. Please know that we are **excited** to be seeing you again and are following all rules and regulations strictly. We are following any recommendations set by the ADA, CDC and OSHA. Just like before, our commitment to the safety of our patients is still the number one priority. Although it may seem hard to get an appointment at the time you would prefer, please know we are doing our best to get you in as efficiently, but more importantly, safely as we can. We are allowing more time for patients and in between patients to follow the social distance guidelines. Our main goal, as always, is our patients' health and safety!

Before arrival all patients are being screened for:

- recent (2-3 weeks) fevers, coughs, or any other difficulties in breathing
- any loss of taste or smell
- flu like symptoms including GI upset, headaches or fatigue
- Any known contact within the last 2-3 weeks of anyone who tested positive for COVID-19
- Any travel in the last two weeks to any regions affected by COVID-19

Upon arrival there are also new protocols for our patients:

- Please call the office when you arrive in the parking lot but **do not** come in until we ask you to
- Many items in the waiting room have been removed as they are had to disinfect
- Please come in by yourself or if the patient is a child with only one parent to decrease the number of people in the office
- Once you come in, we will take your temperature and offer you hand sanitizer
- You will then be asked to wash your hands when you get to your treatment room and do a rinse with hydrogen peroxide

At the end of your appointment, if another appointment needs to be scheduled or a bill needs to be paid, we will try to handle that in your treatment room to decrease any potential traffic hold ups in the front reception area. Also, please note that if you have any COVID-19 signs or symptoms within the next 14 days we need to be on the list of people to contact.

Along with being excited to be able to treat you and maintain your dental health, we are ECSTATIC to see you... **WE HAVE MISSED YOU** and we are ready to get back at it, but will do so with the utmost caution and concern. Please call if you have any questions!

Sincerely,

Courtney Beussink DDS and the entire staff at Beussink Family Dentistry